



PORTICO

Healthnet

NEXT STEPS AFTER SUBMITTING YOUR MNSURE APPLICATION

AFTER SUBMISSION OF APPLICATION:

Please allow 4-6 weeks to receive a notice in the mail about coverage details or a request for more information. Be sure to send in any information requested as soon as possible in order to complete the application process. If you have questions or need help submitting documents, please call Portico at 651-489-2273.

If you have questions about the status of your application, where you should send verifications or how to report changes, you should contact the program or servicing agency you were found eligible for.

- **Medical Assistance:**
Contact your [county office](#) of residence
- **MinnesotaCare:**
Phone: 651-297-3862
Fax: 651-431-7750
Address: 540 Cedar St, Saint Paul MN 55101
- **Advanced Premium Tax Credit/Qualified Health Plan:**
Phone: MNsure Contact Center at 855-366-7873
Address: MNsure Operations P.O. BOX 64253, Saint Paul MN 55164

MNsure has 45 days to make a determination after you submit an application. If it has been 45 days and there hasn't been a response:

- *You have the right to file an appeal. Call MNsure at 855-366-7873.*
- *You may find more information regarding appeals at <https://www.mnsure.org/help/appeals/index.jsp>*